

**CONCAN WATER SUPPLY CORPORATION P.O.**

**BOX 185**

**CONCAN, TX 78838**

**Phone: 830-232-5270**

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Dear Member:

Cancan Water Supply Corporation (CWSC) has enrolled in a communication system called "Blackboard Connect". This system is utilized by school districts, communities, and utilities, as a method of notifying their students, parents, teachers, employees, or customers regarding issues such as meeting notifications, utility outages, cancellation of classes, and emergencies. CWSC continues to grow and it is important we have a way to effectively and quickly communicate with our members. Members can be quickly advised of water system outages, scheduled meetings, and other issues related to the CWSC. CWSC would also utilize this system to notify members of any severe weather conditions, road closures, river rises, and wildfires. Members would be notified utilizing phone (landline or cell), texting (cell), and/ or e-mail. It is therefore necessary for you to provide us, updated communication information. This will also be beneficial to CWSC so we can notify members individually regarding potential leaks or high water usage. A postage-paid envelope is enclosed for your convenience in returning this information. The communication system will be partially funded with a \$5.00 annual fee to be assessed to each member (not each account) in January. We hope to get the system fully implemented within two months. Be patient with us as we learn how to fully utilize this valuable communication tool.

I. PRIMARY PHONE NUMBER - \_\_\_\_\_

This can be a landline or cell phone. This will be the primary point of contact for all voice messages.

II. SECONDARY PHONE NUMBER (S)-  
{can provide two) \_\_\_\_\_

May be landlines or cell phones. In the event a message is labeled as an emergency, the Primary and Secondary phone numbers will receive the message.

III. E-MAIL ADDRESSES - \_\_\_\_\_  
(can provide two) \_\_\_\_\_

IV. TEXT MESSAGES- \_\_\_\_\_

*If you wish to receive text messaging, please show in the space above, the cell phone number. (This can be one of the phone numbers listed as primary or secondary.)  
Leave blank if you do not wish to receive text messaging.*